

## LOYALTY CARD PROGRAM TERMS & CONDITIONS FOR USE



### **Guest Loyalty Card | Terms & Conditions**

By signing up for our Guest Loyalty Card program at Hocking Hills Serenity Salt Cave, along with the physical signature on your completed loyalty card registration form, you have read, agreed, and hereby acknowledged the following:

- Guest loyalty card **must** be presented at the time of appointment/session check-in. Guests who do not bring their loyalty card to the appointment will not receive credit. This will be honored regardless of all circumstantial factors.
- It is the responsibility of the card holder (you) to maintain the condition and possession of this card. Lost or damaged cards will **not** be replaced.
- Your loyalty card will become void (invalid) if duplicated or “self-punched” — (all loyalty card punches will be recorded in our database). **Any duplication or modification to the guest loyalty card will result in dismissal from the program.**
- To obtain your free session, card holders must attend four (4) **PAID** individual sessions; fifth (5th) session will then become free. **\*Loyalty card holders MUST bring their card with them and present it at the time of their free session.**
- Guests **MUST** schedule their appointment online ONLY by using the specific “Redemption Code” that will be displayed within their account. [Login Here »](#)
- Guests will receive a new loyalty punch card following their 5th visit.
- Only applicable/valid for **ONE** single-person session; does **not** apply to a private group session.

---

#### **DISCLAIMER:**

Additional program restrictions may apply, and changes are subject to revision at any time without notice at the discretion of Hocking Hills Serenity Salt Cave. Please contact us for questions.